

Frankfort Water Works

2105 W Armstrong Rd Frankfort, Indiana 46041

Phone: 765-654-5556

Email: backflow@fmu-in.com

January 2, 2025

Dear Valued Customer,

We hope this letter finds you well. We are writing to inform you of an important update regarding our backflow testing and reporting process.

Effective **January , 2025**, The Frankfort Water Works will take over the management and enforcement of backflow prevention policies for all commercial and industrial water customers. This change is part of our effort to maintain a more efficient and streamlined process, ensuring the safety and integrity of our water supply.

The Frankfort Water Works will oversee backflow prevention compliance, including inspections compliance, testing result monitoring, and maintenance requirements compliance. This centralized approach will help us deliver consistent service and support to meet the unique needs of our customers.

For any questions, assistance, or additional information regarding backflow prevention policies, please contact us using the details below:

- Email: cthompson@fmu-in.com
- Address: 2105 W. Armstrong Rd, Frankfort, IN 46041
- 765-654-5556

All backflow test reports will need to be sent to the information below. Please inform your backflow testing/installation company to send reports to the information below.

- **Email:** backflow@fmu-in.com
- **Address:** 2105 W Armstrong Rd., Frankfort, IN 46041
- **Telephone:** 765-654-5556

This change is part of our ongoing efforts to ensure the safety and reliability of the water supply for all of our customers.

Thank you for your cooperation and continued trust in Frankfort Water Works. We look forward to working with you to maintain a safe and reliable water system.

Sincerely,

Chase Thompson

Superintendent of Frankfort Water Works